

Question/Comment #44

Reference: Section L.4(d), Factor 3, Technical Approach

Question: The draft RFP included the requirement “C.5.4.1.3 Site Security Support.” However, neither Section C nor Section M in the final RFP addresses it. Please provide performance requirements and evaluation criteria for this requirement, or should this sentence be deleted from Section L?

Response #44

Section M.4(a) Factor 3, Technical Approach was revised in Amendment 004 to indicate that “DOE will evaluate the effectiveness of the Offeror’s approach to...provide high quality support to the site *security* program.”

Question/Comment #45

Reference: Section L.4(d), Factor 3, Technical Approach

Question: There is no matching requirement in either Section C or Section M in the final RFP to be able to address a property management program in the Technical Approach. However, it is adequately addressed as a requirement in the Business Approach in Sections L, M and C, as referenced above. Please provide the performance requirements and evaluation criteria for this requirement, or please delete it from L.4(d)3 Factor 3-Technical Approach [pg .L-17].

Response #45

The reference to implementing a property management program in Factor 3, Technical Approach, in L.4(d) was deleted in Amendment 003.

Question/Comment #46

Reference: Section L.4(d), Factor 4, Business Approach

Question: L requires that Offerors prove they can achieve full staff at startup of contract services, while M evaluates the Offeror’s approach to recruiting and retention (without mention of contract start-up). Please clarify the requirement to be addressed in Offeror’s proposal.

Response #46

DOE will evaluate the Business Approach Factor as written in Section M of the RFP.

Question/Comment #47

Reference: Section M.4(a), Factor 3, Technical Approach

Question: Is the intent of this requirement to have the Offeror address their approach to administer a “Human Reliability Program (HRP)”?

Response #47

That is correct. The reference to “Human Resources and Reliability program” was changed to “Human Reliability Program” in Amendment 003.

Question/Comment #48

Reference: Section C.5.5.6

C.5.5.6 Logistics, is unclear in that it requires the contractor to, among other things, develop, implement, and administer policies, programs, and procedures that provide for an effective property management program to include, but not be limited to the tasks listed below:

- laundry, boot/shoe repair services, and bottled water;
- maintain a supply facility maintaining uniforms, personal equipment, and other items
- sewing services to include uniform alterations, sewing of patches and name tags;
- maintenance/repair and fabrication services; and

- repair to electronic items, to include random selectors, Engagement Simulation System (ESS) equipment, trans-friskers, and other equipment as directed.

Are these tasks to be performed on-site at the SRS complex in a Government furnished facility, or off-site at the Contractor's facility within a radius of X number of miles to/from SRS?

Response #48

Prospective Offerors will have flexibility in proposing these services including the location(s) in which these services are performed.

Question/Comment #49

Reference: Section C.5.5.3.2

Question: Section C in the subject solicitation clearly states at Paragraph C.5.5.3.2 Employee Management Programs - *"The Contractor shall maintain an off-site location suitable to recruit, select, and promote applicants* into vacant positions without regard to race, color, religion, gender, age, national origin, marital or veteran status, or physical disability..." Where are these services currently being performed by the incumbent contractor?

Response #49

Prospective Offerors will have flexibility in proposing these services including the location(s) in which these services are performed.

Question/Comment #50

Reference: C.5.2.4

Question: Are all operations required by customer to be dual pilot?

Response #50

No. All security missions are dual piloted, as well as medivac, and RAP missions. Some aviation support missions to Forest Service (Bambi bucket) and photo missions can be one pilot.

Question/Comment #51

Reference: C.5.2.4

Question: Is the DOE SRS Aviation Operation a 24/7 operation?

Response #51

Yes, Aviation Operations are a 24/7 operation.

Question/Comment #52

Reference: C.5.2.4

Question: Are both aircraft to be 24/7 or just one?

Response #52

The requirement is to have an aircraft available 24/7. In order to meet this requirement two aircraft required.

Question/Comment #53

Reference: C.5.2.4

Question: Are these aircraft, pilots, and mechanics required to be placed under the providers of Part 135, 133, 137 certificates, or simply operate to the standards of these certificates?

Response #53

Yes. Aircraft, pilots, and mechanics are required to be placed under the providers of Part 135, 133, 137 certificates.

Question/Comment #54

Reference: C.5.2.4

Question: When training flights are required, does the customer pay for flight time, or does the contract have to pay or reimburse for flight time?

Response #54

DOE funds the Aviation Program and requires minimum flight times for each pilot.

Question/Comment #55

Reference: C.5.2.4

Question: Who provides the Night Vision Goggles (NVGs)?

Response #55

DOE funds required contractor equipment including NVGs. This information is available in the Master Property List in the Documents Library of the procurement web site at <http://www.emcbc.doe.gov/srs>.

Question/Comment #56

Reference: C.5.2.4

Question: Do the NVGs have to operate in accordance with FAA guidelines?

Response #56

Yes.

Question/Comment #57

Reference: C.5.2.4

Question: Does the operator have to have NVG operational specifications on their FAR Part 135 certificate?

Response #57

Yes. NVGs are required for the security mission.

Question/Comment #58

Reference: C.5.2.4

Question: Do the aircraft have to fly according to Instrument Flight Rating (IFR) or just Visual Flight Rule (VFR) conditions?

Response #58

Aircraft are not IFR certified, however the SRS security contractor trains to IFR standards.

Question/Comment #59

Reference: C.5.2.4

Question: Must the operator have IFR operational specifications, or just VFR?

Response #59

The operator must have operational specifications for VFR and IFR is training only.

Question/Comment #60

Reference: Section L.5(c); Section L, Attachment 4.1

This listing of labor categories in Section L, Attachment 4.1 is a mixture of Prescribed Protective Force Staffing and Non-Prescribed Protective Force Personnel. Are prospective Offerors to “cost out” direct labor for Prescribed Personnel or not? Also, if we are to price Direct Labor for Prescribed Personnel on your worksheet, will this not create a duplication of Direct Labor costs for the total estimated price(s) in Cell 21, Columns C through R on the Total Cost Worksheet (Tab)?

Response #60

The Offerors shall not “cost out” the labor and fringe benefit costs associated with the 477 prescribed Protective Force positions identified in Section L.5, Table L.2. The labor and fringe benefit costs associated with the 477 prescribed Protective Force positions has been provided to Offerors in Section L.5, Table L.1 and is to be used by the Offerors to prepare their cost proposals. The provided amounts for the labor and fringe benefit costs associated with the 477 prescribed Protective Force positions was included in Section L, Attachment 4.1 Summary of Cost by Element Worksheet (cell 8, columns E through R) to demonstrate the amounts have been provided for cost proposal preparation purposes (See Section L.5(c) and L.5(j)1. and 2.). The provided labor and fringe costs are to be included in the total estimated cost in accordance with Section B.2. Section L.5, Table L.1 includes labor and fringe costs only for the 477 prescribed Protective Force positions.

Offerors shall develop and propose all costs associated with the remaining Non-prescribed Protective Force and Support Personnel positions.